# VA Satellite Communications Systems VA118A-15-N-0003

# **Request for Information**

#### 1. INTRODUCTION

This is a Request for Information (RFI) issued in accordance with FAR 15.201(e) to conduct market research. This RFI is issued solely for information and planning purposes – it does not constitute a Request for Proposal (RFP) or a promise to issue a RFP in the future. This RFI does not commit the Government to contract for any supply or service whatsoever. VA is not, at this time, seeking proposals and will not accept unsolicited proposals. Responders are advised that the Government will not pay for any information or administrative costs incurred in response to this RFI; all costs associated with responding to this RFI will be solely at the interested vendor's expense. Any information submitted by respondents to this RFI is strictly voluntary and the submissions will not be returned.

#### 2. BACKGROUND

The mission of the Department of Veterans Affairs (VA), Office of Information & Technology (OIT), Service Delivery and Engineering (SDE), Enterprise Operations (EO), Austin Information Technology Center (AITC) is to provide benefits and services to Veterans of the United States. In meeting these goals, OIT strives to provide high quality, effective, and efficient Information Technology (IT) services to those responsible for providing care to the Veterans at the point-of-care as well as throughout all the points of the Veterans' health care in an effective, timely and compassionate manner. VA depends on Information Management/Information Technology (IM/IT) systems to meet mission goals.

AITC requires local telephone circuits from the local exchange carrier (LEC) to provide voice services to building tenants. Services include Integrated Services Digital Network (ISDN), Primary Rate Interfaces (PRIs), Direct Inward Dialing (DID) two way, combination, inbound/outbound, and both-way, and Directory Listing service.

## 3. SCOPE OF WORK

The Contractor shall provide all hardware, installation, configuration and repairs required to supply Integrated Services Digital Network (ISDN), Primary Rate Interfaces (PRIs), Direct Inward Dialing (DID) two-way, combination, inbound/outbound and both-way, and Directory Listing service. The Contractor shall guarantee no interruption in service during any transition necessary to provide connectivity.

### 4. INFORMATION REQUESTED

This will be a six month base period with three -12 month option periods from 4/1/2015 to 3/31/2019.

To all interested vendors, please provide your response to the following:

- a. Your capabilities in performing the above scope of work
- b. What is the estimated transition time from the date of award?
- c. Can transition from current contractor be done within a 90 day timeframe to ensure VA remains operational?

Response submission: Please submit responses via email to <a href="Marc.Cypert1@va.gov">Marc.Cypert1@va.gov</a>
by 4:00PM CST, October 17, 2012. Responses should also include name, phone
number, and email address of the lead from your organization as well as your contract #
(If this requirement fits under a specific IDIQ contract your company has). VA reserves
the right to not respond to any or all emails or materials submitted.